


2012-242-T

	US DOT # 2299110		Legal: PRESTINA A WILLIAMS Operating (DBA): E Z RIDER		238609														
	MC/MX #: 788318		Federal Tax ID:																
Review Type: Compliance Review (CR)																			
Scope: Principal Office		Location of Review/Audit: Company facility in the U. S.			Territory: F														
Operation Types			Business: Individual																
<table border="1"> <tr> <td>Carrier:</td> <td>Non-HM</td> <td>N/A</td> </tr> <tr> <td>Shipper:</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>Cargo Tank:</td> <td colspan="2">N/A</td> </tr> </table>			Carrier:	Non-HM	N/A	Shipper:	N/A	N/A	Cargo Tank:	N/A		Gross Revenue: \$400.00 for year ending: 12/31/2011							
Carrier:	Non-HM	N/A																	
Shipper:	N/A	N/A																	
Cargo Tank:	N/A																		
Company Physical Address:																			
1744 CARNES WILLSON RD LANCASTER, SC 29720																			
Contact Name: PRESTINA WILLIAMS																			
Phone numbers: (1) 803-286-0718 (2) 803-804-1224 Fax																			
E-Mail Address:																			
Company Mailing Address:																			
1744 CARNES WILLSON RD LANCASTER, SC 29720																			
Carrier Classification																			
Authorized for Hire																			
Cargo Classification																			
Passengers																			
Does carrier transport placardable quantities of HM? No																			
Is an HM Permit required? N/A																			
Driver Information																			
<table border="1"> <tr> <td></td> <td>Inter</td> <td>Intra</td> </tr> <tr> <td>< 100 Miles:</td> <td></td> <td></td> </tr> <tr> <td>>= 100 Miles:</td> <td>1</td> <td></td> </tr> </table>				Inter	Intra	< 100 Miles:			>= 100 Miles:	1		Average trip leased drivers/month: 0 Total Drivers: 1 CDL Drivers: 1							
	Inter	Intra																	
< 100 Miles:																			
>= 100 Miles:	1																		
Equipment																			
<table border="1"> <tr> <th></th> <th>Owned</th> <th>Term Leased</th> <th>Trip Leased</th> <th>Owned</th> <th>Term Leased</th> <th>Trip Leased</th> </tr> <tr> <td>Minibus, 16+</td> <td>1</td> <td>0</td> <td>0</td> <td></td> <td></td> <td></td> </tr> </table>							Owned	Term Leased	Trip Leased	Owned	Term Leased	Trip Leased	Minibus, 16+	1	0	0			
	Owned	Term Leased	Trip Leased	Owned	Term Leased	Trip Leased													
Minibus, 16+	1	0	0																
Power units used in the U.S.: 1																			
Percentage of time used in the U.S.: 100																			

RECEIVED

FSC 00
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E Z RIDER (PRESTINA A WILLIAMS dba)
U.S. DOT #: 2299110

Review Date:
08/23/2012

Part A

QUESTIONS regarding this report or the Federal Motor Carrier Safety or Hazardous Materials rules may be addressed to the Office of Motor Carriers at:

South Carolina State Transport Police / Motor Carrier Compliance Unit
10311 Wilson Blvd. Building D-2 PO Box 1993
Blythewood SC 29016

This report will be used to assess your safety compliance.

Person(s) Interviewed

Name: PRESTINA WILLIAMS
Name:

Title: OWNER
Title:





E Z RIDER (PRESTINA A WILLIAMS dba)
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Part B Violations

1 FEDERAL	Primary: 382.301(a)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
Description Using a driver before the motor carrier has received a negative pre-employment controlled substance test result. Example Driver's name - Prestina Williams, Trip date - 04/20/2012, Hire date - 01/10/2012.					
2 FEDERAL	Primary: 382.601(a)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
Description Failing to provide educational materials explaining requirements of part 382 and employer's policies. Example Driver's Name - Prestina Williams, Trip date - 04/20/2012. Driver have not received any educational materials explaining requirements of Part 382 and employer's policies.					
3 FEDERAL	Primary: 382.603	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
Description Failing to ensure persons designated to determine that drivers undergo reasonable suspicion testing receive 60 minutes training for alcohol and/or 60 minutes of training for controlled substances. Example Driver's name - Prestina Williams, Trip date - 04/20/2012. Felicia Freeman, Manager have not received any reasonable suspicion training for alcohol and/or controlled substances.					
4 FEDERAL	Primary: 391.21(a)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
Description Using a driver who has not completed and furnished an employment application. Example Driver's name - Prestina Williams, Trip date - 04/20/2012.					
5 FEDERAL	Primary: 392.9a(a)(1)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
Description Operating without the required operating authority. Example Driver's Name - Prestina Williams, Trip date - 04/20/2012. Trip date - 04/20/2012, Commodity - Passengers, Orgin - Lancaster, SC Destination - Cherokee, NC. No Authority on file.					
6 FEDERAL	Primary: 395.8(f)	Discovered 1	Checked 30	Drivers/Vehicles In Violation 1	Checked 1
Description Failing to require driver to prepare record of duty status in form and manner prescribed. Example Driver's Name - Prestina Williams, Trip date - 04/20/2012. Driver is failing to show charter contract number on daily log.					





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Part B Violations

7 FEDERAL	Primary: 396.3(b)(2)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1																												
Description Failing to have a means of indicating the nature and due date of the various inspection and maintenance operations to be performed. Example Company Number - 01, 2003 Ford Bus, Trip date - 04/20/2012. Carrier failed to show nature and due dates of various inspections and maintenance operations performed.																																	
8 FEDERAL	Primary: 396.19(b)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1																												
Description Failing to maintain evidence of inspector's qualifications. Example Inspectors Name - David Whitley, inspection date - 01/03/2012, Trip date - 04/20/2012.																																	
Safety Fitness Rating Information: Total Miles Operated 516 Recordable Accidents 0 Recordable Accidents/Million Miles 0.00		OOS Vehicle (CR): 0 Number of Vehicle Inspected (CR): 0 OOS Vehicle (MCMIS): 1 Number of Vehicles Inspected (MCMIS): 1																															
Your proposed safety rating is : SATISFACTORY		<table border="1"><thead><tr><th colspan="2">Rating Factors</th><th>Acute</th><th>Critical</th></tr></thead><tbody><tr><td>Factor 1:</td><td>S</td><td>0</td><td>0</td></tr><tr><td>Factor 2:</td><td>S</td><td>0</td><td>0</td></tr><tr><td>Factor 3:</td><td>S</td><td>0</td><td>0</td></tr><tr><td>Factor 4:</td><td>S</td><td>0</td><td>0</td></tr><tr><td>Factor 5:</td><td>N</td><td>0</td><td>0</td></tr><tr><td>Factor 6:</td><td>S</td><td>-</td><td>-</td></tr></tbody></table>				Rating Factors		Acute	Critical	Factor 1:	S	0	0	Factor 2:	S	0	0	Factor 3:	S	0	0	Factor 4:	S	0	0	Factor 5:	N	0	0	Factor 6:	S	-	-
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Factor 2:	S	0	0																														
Factor 3:	S	0	0																														
Factor 4:	S	0	0																														
Factor 5:	N	0	0																														
Factor 6:	S	-	-																														

Corrective actions must be taken for any violations (deficiencies) identified on Part B of this report.





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Part B Requirements and/or Recommendations

1. Ensure that all vehicles are properly marked with your name or trade name and U.S. DOT number. If your vehicles are also periodically operating for other carriers, they must be marked with that carrier's name and U.S. DOT#.
2. Conduct periodic internal reviews of your driver qualification, hours of service control, maintenance, accident analysis/reporting, training, and other safety systems to ensure continued compliance with the FMCSR.
3. Drivers may not have Commercial Driver Licenses (CDLs) from more than one state. Ensure that all drivers have only one current CDL that is not under suspension or revocation. Driver CDLs must also match the correct class of vehicle driven and have applicable endorsements for double/triple trailer, passenger, tank vehicle and/or hazardous material operation.
4. Review the circumstances under which a CDL is required. CDL and drug testing rules apply to both interstate and intrastate commerce.
5. Ensure that all drivers are fully and properly qualified before operating in interstate commerce. Maintain a complete file as required for each driver, documenting the qualification process.
6. Ensure that drivers provide a 10-year employment history on their employment application.
7. Maintain all required controlled substance testing records including yearly summaries, quarterly summaries, test information, test results, records of training etc., as required by 49 CFR Parts 40 and 382 of the FMCSR.
8. Use of radar detectors or similar devices on commercial vehicles is illegal. Do not require or permit drivers to use them. Take appropriate disciplinary action against drivers if they are using such devices.
9. Do not schedule or require drivers to make trips requiring them to exceed posted speed limits in order to complete the run within the hours of service limits.
10. Require all drivers to prepare complete and accurate records of duty status for each day, and to submit them within 13 days. Maintain all duty status records on file, with all supporting documents, for at least 6 months.
11. Ensure that all documents supporting records of duty status (such as toll, fuel repair and other on-the-road expense receipts, as well as invoices, bills of lading, dispatch records, etc.) are kept on file for at least 6 months.
12. Obtain from any driver used for the first time (or intermittently) a signed statement showing the total time on-duty during the preceding seven (7) days and the time at which the driver was last relieved from duty.
13. New & intermittently used drivers must provide a signed statement showing their total time on-duty for the seven days preceding any trip. These records must be kept on file for 6-months.
14. Ensure that all drivers' records of duty status (logs) are accurate. Check them against "supporting documents" to verify accuracy. Prohibit falsification of logs by any driver. Review the rules on supporting documents. Take appropriate action against drivers who falsify logs.
15. Establish a systematic maintenance records program for all vehicles. Maintain a complete file for each subject vehicle, recording all repair, maintenance and inspection operations performed.
16. Ensure that the persons or entities that perform preventative maintenance inspections on your equipment are abiding by agreed time or mileage intervals. Ensure that records are kept of such periodic preventative maintenance inspections. Take corrective action, if schedules are not being adhered to.





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Part B Requirements and/or Recommendations

17. This report contains citations of regulations that are deemed serious in nature and could result in penalties against your company and/or your drivers.
18. This review will result in a Safety Rating.
19. A complete Educational and Technical Assistance package entitled "A MOTOR CARRIER'S GUIDE TO IMPROVING HIGHWAY SAFETY" is available free on the FMCSA website to assist you in complying with the safety regulations. It contains many forms and documents useful for improving the safety of your operations. Check: www.fmcsa.dot.gov/factsfigs/eta/index.html.
20. Ensure that all drivers subject to pre-employment, random, reasonable cause, post accident, return to duty, and/or follow-up controlled substance testing are tested as required by 49 CFR Parts 40 and 382 of the FMCSR.
21. Establish a system to control passenger-carrying drivers' hours of service. Do not dispatch drivers who don't have adequate hours available to complete assigned trips legally. Do not allow drivers to exceed the 10, 15, and 60/70-hour limits.
22. For questions about DOT numbers or biennial updates: 800-832-5660 or 703-280-4001
For questions about licensing, authority or MC numbers: 202-368-9805
For questions about insurance: 202-385-2423
For household goods complaints: 888-DOT-SAFT (888-368-7238)

23. FATIGUE DRIVING (HOS) BASIC PROCESS BREAKDOWN: Policies and Procedures

DESCRIPTION OF PROCESS BREAKDOWN

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Policies and Procedures.

- Develop a policy and procedure describing how management will monitor and track logs for falsification.
- Establish a policy that prohibits dispatchers from assigning a load to drivers without hours available to complete the load on time.
- Develop a policy stating that drivers should not violate their Hours-of-Service (HOS) Out-of-Service (OOS) order under any circumstances, and immediately contact the carrier when a driver is placed OOS.
- Develop a policy requiring drivers to report their available hours to dispatch during "check-in" calls.
- Develop policies and procedures for ensuring proper retention of Record of Duty Status (RODS) according to regulations.
- Establish a policy requiring drivers to submit copies of all roadside inspections to carrier management within 24 hours.
- Develop a policy stating that drivers are required to submit all Records of Duty Status (RODS) and supporting documentation, such as expense receipts, within 13 days of the end of the trip. Outline consequences for noncompliance, such as withholding of paychecks until documents have been submitted.
- Establish a policy stating that drivers are required to check with their supervisor, manager, or dispatcher to review their "fit-for-duty" status before starting a job, and that drivers who are ill to the extent that their ability and/or alertness is impaired are prohibited from working on safety-sensitive assignments.
- Develop a written, progressive disciplinary policy comprising warning letters, suspensions, and fines, and ultimately leading to termination, focused on taking corrective action to ensure that drivers comply with fatigued-driving-related regulations and company policies. This policy should also specify consequences for any carrier official who knowingly and willfully allows Hours-of-Service (HOS) violations.

HAZMAT Carriers:

- Develop a clearly written policy and procedures for all personnel involved in accepting loads, assigning drivers,





Part B Requirements and/or Recommendations

and establishing delivery schedules, taking into account the full operational process and enabling dispatchers to safely manage all types of HAZMAT loads for which the carrier is qualified within Hours of Service (HOS).

Passenger Carriers:

- Develop a policy that discourages long-distance trips that depart at night and outlines acceptable route-scheduling procedures.
- Develop a policy that prohibits drivers from deviating from stated itineraries without appropriate management approval, and advise customers of this policy.
- Establish a policy to ensure that drivers enter all compensated time, including time spent working for a non-motor carrier, on their Record of Duty Status (RODS) or prior seven-day duty statement.
- Develop a dispatch policy that discourages use of drivers who have worked various hourly shifts prior to any long-distance trips.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/SMS>. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

24. FATIGUE DRIVING (HOS) BASIC PROCESS BREAKDOWN: Meaningful Action

DESCRIPTION OF PROCESS BREAKDOWN

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Meaningful Action.

- Design and implement incentives and/or recognition programs in order to reward and encourage effective performance related to compliance with Hours-of-Service (HOS) regulations and company policy - for example, bonuses, gift certificates, and/or verbal recognition for on-time completion of accurate Records of Duty Status (RODS).
- Reward dispatchers, terminal managers, and safety directors for having a low percentage of runs without fatigued-driving violations. Do not use on-time delivery incentives, which could encourage drivers to exceed Hours of Service (HOS).
- Give employees immediate feedback, and require corrective action as soon as the company is aware that fatigued-driving-related issues, such as Hours of Service (HOS), are not being addressed.
- Provide required remedial training to employees with fatigued-driving performance issues that can be addressed by enhancing their knowledge and skills.
- Implement progressive disciplinary measures comprising warning letters, suspensions, and fines, and ultimately leading to termination, focused on taking corrective action to ensure that drivers comply with fatigued-driving-related regulations and company policies. Potential disciplinary measures should correspond to risk posed, with violations associated with high-consequence accidents or incidents being punished more severely.
- Discipline carrier officials for knowingly and willfully allowing violations of Hours-of-Service (HOS)-related regulations, such as falsifying Records of Duty Status (RODS).
- If a problem related to fatigue is systemic, make adjustments to one or more of the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).

Seek Out Resources:

- You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/SMS>. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

25. VEHICLE MAINTENANCE BASIC PROCESS BREAKDOWN: Qualification and Hiring

DESCRIPTION OF PROCESS BREAKDOWN





Part B Requirements and/or Recommendations

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Qualification and Hiring.

- Ensure that prospective employees are qualified to inspect, repair and maintain the carrier's vehicles by querying applicants, checking with previous employers and references, and obtaining necessary documents regarding inspection, repair, and maintenance responsibilities and (for mechanics and technicians) the quality of previous work, including whether maintenance services were systematic and well documented. Create a detailed written record of each inquiry.
- Query the Federal Motor Carrier Safety Administration's (FMCSA) information systems to check the vehicle inspection, repair, and maintenance performance (violations, Out-of-Service [OOS] rates, etc.) of other carriers for whom the mechanic has worked to see if the mechanic has experience in a quality maintenance program.
- Verify prospective brake inspectors' understanding of job requirements and their applicable training and apprenticeship credentials.
- Screen prospective dispatchers for flexibility and the ability to deal with crisis by posing "what if" scenarios, such as how they would expedite an emergency repair or a replacement vehicle if given an Out-of-Service (OOS) call on a critical haul.
- Assess prospective drivers' understanding of their responsibility for, and experience with, inspecting and maintaining the vehicle, reporting defects, and verifying repairs.
- Ensure that the employment application captures all information required by Federal Motor Carrier Safety Regulations (FMCSRs) - for example, for drivers, with regard to types of vehicles operated, and for mechanics and technicians, with regard to certification of the ability to perform repairs.
- Enhance the recruitment process to identify and attract qualified applicants for the positions of safety director, mechanic, and other roles with responsibility for inspect, repair, and maintenance, using outside resources such as insurance companies, industry groups, and consultants for employee searches and referrals.

HAZMAT Carriers:

- Verify that personnel working on HAZMAT packages such as cargo tanks, and intermodal portable tank have the required experience, training, and up-to-date references to maintain the package to specification.

Passenger Carriers:

- Verify that mechanics and technicians are familiar with advanced motorcoach technology, such as multiplex systems, exhaust regeneration, and air-disc brakes, and are certified for the vehicles on which they will be working.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/SMS>. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

26. CONTROLLED SUBSTANCES AND ALCOHOL BASIC PROCESS BREAKDOWN: Roles and Responsibilities

DESCRIPTION OF PROCESS BREAKDOWN

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Roles and Responsibilities.

- Ensure that managers are responsible for ascertaining that employees receive training concerning controlled substances and alcohol in accordance with state or federal regulations and company policy.
- Ensure that managers are responsible for telling employees of a failed test and its implications.
- Regardless of carrier membership in a consortium, ensure that the carrier defines and documents the role and responsibilities of the designated employer representative (DER) in monitoring test procedures and checking results.
- If the carrier elects to join a consortium, ensure that the respective roles and responsibilities of the carrier and the consortium for controlled-substance and alcohol testing and reporting are defined and documented.

Passenger Carriers:





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- Designate a manager to collect and evaluate all controlled-substance and alcohol-related customer complaints and their safety implications.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/SMS>. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

27. CONTROLLED SUBSTANCES AND ALCOHOL BASIC PROCESS BREAKDOWN: Monitoring and Tracking

DESCRIPTION OF PROCESS BREAKDOWN

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

- Evaluate personnel who are monitoring drivers against performance standards related to controlled-substance and alcohol regulations and company policies to ensure that they are applying standards fairly, consistently, and equitably, and are documenting evaluations.
- Review and retain each driver's Motor Vehicle Record (MVR) at least annually to ensure compliance with company policies, federal regulations, and state and local laws and ordinances related to controlled substances and alcohol. If a driver seems to have numerous violations, the MVR should be reviewed more often. Random MVR checks in addition to annual checks are also effective. File the MVR in each driver's driver qualification file after review.
- Monitor and adjust the testing program to ensure proper annual driver sampling.
- Ensure that all test records are monitored for adherence to retention dates and nondisclosure requirements.
- Implement a system for keeping accurate records of controlled-substance and alcohol completed training needs and completed training, via software, checklist in the driver's file, and/or another appropriate method.
- Implement an effective process for monitoring and tracking drivers' removal from safety-sensitive functions and their return to duty according to controlled-substance and alcohol regulations and related company policies and procedures.
- Provide adequate oversight of all personnel hiring and training processes, including qualification of service agents, to ensure adherence to controlled-substance and alcohol regulations and company policies and procedures.
- Maintain the following documents to help evaluate the performance of all staff (drivers and managers) involved in controlled-substance and alcohol testing and the effectiveness of the policies and procedures: Motor Vehicle Record (MVR); records related to testing, the designated employer representative (DER), return to duty, and dispatch; lists of drivers removed due to a history of controlled-substance and/or alcohol misuse and those disqualified for personal driving under the influence (DUI); substance-abuse professional (SAP) letters; and for each test type, include selection criteria, the eligibility-pool list, and the statistical laboratory summary.
- Regularly evaluate the company's controlled-substance and alcohol-related inspection results via the Federal Motor Carrier Safety Administration's (FMCSA) website at <http://ai.fmcsa.dot.gov/SMS>. Assess violations for process breakdowns and how to remedy them. Use data to help implement an effective process beyond self-reporting to monitor, document, and evaluate compliance with controlled-substance and alcohol regulations and company policies.
- When monitoring and tracking issues regarding controlled substances and alcohol use, always assess whether they are individual or represent a systemic breakdown in one of the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).

Passenger Carriers:

- Monitor and track controlled-substance and alcohol-related passenger complaints, and assess safety implications.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/SMS>. You will need to use your PIN Number that has been provided by the FMCSA.





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- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.
28. To better understand your company's responsibilities under the Department of Transportation's Americans with Disabilities Act (ADA) regulations concerning accessibility of over-the-road buses, review the information on the Federal Motor Carrier Safety Administration's Web site at:
<http://www.fmcsa.dot.gov/rules-regulations/bus/company/ada-guidelines.htm>
29. Provide pre-trip safety information to motorcoach passengers. For information about the Basic Plan for Motorcoach Passenger Safety Awareness that was published by the Federal Motor Carrier Safety Administration, go to the Agency's Web site at:
<http://www.fmcsa.dot.gov/about/outreach/bus/bus-safety-awareness-plan.htm>



South Carolina Department of Public Safety, State Transport Police

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Scope: Principal Office		Location of Review/Audit: Company facility in the U. S.		Territory: F																				
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Name:	Title:																							
Reported By:		Title:		Code: SC0009																				
Received By:		Title:		Date: 8/23/2012																				

